

September 16, 2020

RE: Transfer Agent Notice of change of control of Banco Santander Puerto Rico – **Account Number:**

Dear Holders:

On October 21, 2019, FirstBank entered into a definitive Stock Purchase Agreement (the “Purchase Agreement”) with Santander Holding USA, Inc., pursuant to which FirstBank acquired, on the terms and subject to the conditions set forth in the Purchase Agreement, 100% of the stock of Santander BanCorp. and immediately thereafter enter into mergers with Santander BanCorp and Banco Santander Puerto Rico, in each case with FirstBank as the resulting bank (collectively, the “Transaction”). Therefore, in connection with the Transaction, upon closing of the same, on September 1, 2020, FBPR assumed all the rights and obligations under the Agreement.

Although all of the services provided by the Trust Department remain as established in the Agreement, as a result of the Transaction our official name have changed. Effective immediately, if you make the fee payments via check please make the check payable to FirstBank Puerto Rico; otherwise, we include herein the account information for the Trust Department:

Account number: 014029074
Account name: FirstBank Puerto Rico/Trust Department
ABA: BSPR 021502341; FirstBank 221571473

Additionally, we confirm herein that the official physical address remains the same:

FirstBank Puerto Rico
Attn: Trust Department
Avenida Arterial Hostos
Lote 1 y 2, Piso G
San Juan, PR 00918

The contacts at the Trust Department are as follows:

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Should you have any further questions or comments please do not hesitate to contact us.